

Cancellation of Hallmark Credit/Prepaid card

Dear Cardholder,

Thank you for your cancellation and withdrawal of balance request of your **Horizon Card Program** issued by Hallmark Trust Ltd ("Hallmark")

In order to process your request, we kindly request that you fill out the form bellow and provide a copy of your photo ID (Passport or Driving's License). Please make sure:

- Your ID is valid (not expired and at least 6 months from expiring);
- The copy of your ID is colored;
- You provided us with front and back of the ID in case of Driver's License and with the MZR code if you are presenting your passport;

If your card has been issued on behalf of your company, please make sure to also provide a copy of a certified document appointing you as the legal representative of the company the card was issued on its behalf.

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We intend to process your request as fast as possible, however, we need the above-mentioned documents to be able to refund your balance. Once we receive them, we will make a quick review and get back to you with the information of your refund.

Your refund request will be processed by verifying your current balance and deducting any applicable liabilities, such as those described on the SCHEDULE OF FEES and any outstanding amounts due

on your account. If there are no outstanding amounts, no deduction will be made from your refund amount. Hallmark will provide a statement with any charges incurred on your refund request.

Hallmark has recently gone through a change in management, and we apologise for any inconvenience caused during this transition, but we want to make sure this process is performed properly complying with regulatory standards as we are required and also ensuring your safety. Any delays caused on the past few months with regards to your account is not our responsibility, and unfortunately was out of Hallmark's new administration control. Hallmark was under court administration and no refunds could be processed until the transition was finalised and the court order was lifted.

As requested, we are hereby cancelling your card and terminating our card agreement upon refund of your card balance. By signing this form with your information, you hereby acknowledge your cancellation request. If you wish to have your card reactivated, we kindly request that you reapply for our Card Program available for residents of Turks and Caicos Island.

Sincerely,

Hallmark Team

Cancellation of Hallmark Credit/Prepaid card

Cardholder Form

First Name _____

Last Name _____

Address _____

City/State/Zip _____

Home Phone _____

Cell Phone _____

Email _____

Card Number _____

I would request my card be cancelled and any balance and deposit be refunded by:

- Cheque**
- Bank transfer**

If by bank transfer please give details:

First Name _____

Last Name _____

Address _____

City/State/Zip _____

Home Phone _____

Cell Phone _____

Email _____

Card Number _____

The cheque or bank transfer must be in the name of the cardholder.

Applicants Signature _____

Date _____